

CUSTOMER ADVISORY

COVID-19 (Coronavirus) – Update #7

February 28, 2020

DEAR VALUED CUSTOMER,

As of the publication of this Advisory, there are more than 83,700 confirmed cases globally, approximately 78,800 of which are reported in mainland China. The death toll stands at 2,859. Global cases can be tracked [by accessing this live map created by Johns Hopkins University](#).

According to the World Health Organization (WHO), the number of cases in Wuhan—the epicenter of the virus—peaked and ultimately plateaued between January 23 and February 2, and has been declining steadily since. Cases outside of China, however, are growing. Over the past 48 hours we have seen particularly large spikes in South Korea (over 2,300 confirmed cases) and Italy (655 confirmed cases).

Currently we are not experiencing any operational impacts due to the virus, and all employees are reported to be in good health. Our business continuity plans have been enacted, and we are ramping up preventative protocols around the globe similar to those already in place in Asia: work-from-home and split workforce capabilities, heightened sanitation and wellness requirements, office assessment matrices, etc.

By way of updating information provided in our previous Advisories:

- **Port Operations:** There remain no known operational disruptions as a result of additional port protocols. Our local operations teams are regularly tracking and compiling port updates in their respective regions. Please contact your KAMs for port-specific inquiries.
- **Return to Work in China:** Overall, employees are returning to work premises and we are nearing normal office operations. Some locations still require part of the workforce to work from home, and APL Logistics' Tianjin office is still awaiting government approval to "return to premises". We will continue to maintain a split home/office workforce as needed.
- **APLL China CFS Operations:** All CFS locations are open and receiving cargo. Truckers have been approved to return to work in Ningbo, though trucking capacity is strained but slowly improving. There also remain some accessibility issues in some areas, but overall all operational functions related to all APL Logistics China CFS network have resumed. Please refer to [this](#)

[updated APL Logistics China/Hong Kong Operational Status Update](#) for further information, and contact your KAM for further information related to your cargo.

- **APL Logistics Assessment Matrix and Contingency Planning:** As stated above, our preparation and prevention protocols remain in place throughout our Asia offices, and have now ramped up throughout our global network.

We will continue to provide updates as necessary. As always, information regarding the COVID-19, including Q&A, online training, technical guidelines, preventative measures, travel guidance, etc. can be found on the WHO website:

<https://www.who.int/health-topics/coronavirus>, and we encourage you to reference local health authorities and guidelines in your area.

Sincerely,
APL Logistics

For more
information,
contact your
APL Logistics
Account
Manager.
