

CUSTOMER ADVISORY: COVID 19 UPDATE

EUROPE, MIDDLE EAST & AFRICA – EMPLOYEE REMOTE WORK

March 13, 2020

Dear Valued Customer,

After considering guidance from various national governmental authorities within the region and best practices from the global business community on preventing the spread of COVID 19, we have decided to activate the remote-work option of our Business Continuity Plan (BCP). The focus is on office spaces where employees come into close contact with one another on a regular basis within a confined space.

The action will involve the following offices only:

- Stratford (London), England
- Rotterdam, The Netherlands
- Hamburg & Neuss, Germany
- Dubai, United Arab Emirates
- Istanbul, Turkey
- Cairo, Egypt
- Muscat, Oman

This exercise will begin Friday, March 13th with a planned end date on or around March 31, 2020. Maintaining a stable virtual work environment is a core capability of our BCP, and we expect no interruptions in service due to this action.

Thank you for your cooperation and understanding during this challenging period. Our key account management and customer teams will be coordinating with customers directly, and please reach out to your local APL Logistics representative with any questions or concerns.

Sincerely,
APL Logistics