

CUSTOMER ADVISORY

SERVICE DISRUPTION ADVISORY

December 14, 2020,

Dear Valued Customer,

Please be advised that Asia-North America trade is experiencing extreme service disruptions due to widespread supply chain network challenges, such as:

- → Vessels arriving late to the Ports of Los Angeles / Long Beach and are forced to wait at anchor for a berth to open
- \rightarrow Terminal operating efficiency has deteriorated due to congestion
- → Landside challenges including chassis and trucking availability
- → Labor is impacted due to COVID-19 precautions
- → The Canadian ports of Toronto, Vancouver and Prince Rupert are also experiencing congestion

For more information, please see these JOC.com articles:

- → Import deluge fills LA-LB terminals to capacity
- → Congestion risks at North American ports rise as winter nears

These disruptions are out of APL Logistics' control, but we are doing our best to navigate these challenges to mitigate the impact to your supply chain.

If you have any questions or concerns, please contact your APL Logistics Account Manager or local APL Logistics office.

Sincerely,

APL Logistics