



# CUSTOMER ADVISORY

## TUTICORIN FLOOD IMPACT

December 22, 2023

Dear Valued Customer,

We wish to inform you of the significant impact caused by the heavy rainfall in the southern districts of Tamil Nadu, particularly in Tuticorin. Media reports indicate widespread flooding in many areas, leading to disruptions in public transportation, power supply, and telecommunication services.

Our CFS warehouse operations in Tuticorin have since been disrupted. The condition of our CFS warehouse is currently being assessed and our team is working diligently to gather accurate information. To address this situation, our Business Continuity Plan (BCP) has been activated in accordance with established protocols. The activation of BCP aims to swiftly restore operations, facilitate service recovery from the incident, and resume all essential business functions.

We would like to report that all staff members and their families are safe. We are taking all necessary measures to restore standard operations and address any potential challenges to minimize impact to your supply chain. Further updates will be shared as soon as possible.

If you have any further questions or concerns, please contact your APL Logistics Representative.

Sincerely,  
APL Logistics