

OPERATIONAL UPDATES FOLLOWING MYANMAR EARTHQUAKE

March 31, 2025

Dear Valued Customer,

APL Logistics would like to update you on the operational impacts following the earthquake that struck near Sagaing, Myanmar, on March 28, 2025, which caused significant disruptions to infrastructure and services in the Myanmar and Thailand.

Key Operational Updates

I. Myanmar

- **Electricity:** Power availability remains limited to four (04) hours or less per day, affecting operations in impacted areas.
- **Internet and Mobile Connectivity:** Unstable connectivity is affecting communications and system access.
- **Office Building:** Our main office is under assessment. Staff will continue working remotely, supported by a secure backup site as part of our Business Continuity Plan (BCP).
- **Warehouse Operations:** Warehouses remain operational, with BCP measures ensuring minimal disruption to services.
- **Customs/Port Operations:** Delays are anticipated, and we are actively working to assess the impact.
- **Carrier Operations:** Delays are expected. Our team is closely monitoring the situation to provide updates as needed.

II. Thailand:

- We are pleased to inform you that operations in Thailand have returned to normal. All our staff have been allowed to return to our office building as of today, 31 March, 2025.

For more information, please refer to this article:

- [Myanmar earthquake: What we know](#)

In light of the current situation, we have activated our Business Continuity Plan (BCP) in accordance with established protocols. Our primary goal is to swiftly restore operations, facilitate service recovery, and resume all essential business functions. We are diligently working to return to standard operations and minimize any impact on your supply chain.

For the latest updates on our operations, please refer to our Operational Status Matrix [here](#) (*restricted view*). We recommend bookmarking the link to track changes and stay informed.

For further assistance or questions, please contact your APL Logistics Account Manager or your local APL Logistics office. Thank you for your understanding and continued support during this time.

Sincerely,
APL Logistics