

CUSTOMER ADVISORY

TYPHOON RAGASA IN CHINA

September 23, 2025

Dear Valued Customer,

Super Typhoon Ragasa continues to pose a significant threat to the northern part of the South China Sea. As of 9:00 a.m. on 23 September, Ragasa was located approximately 480 kilometers east-southeast of Hong Kong (near 20.0°N, 118.1°E), moving west-northwest at 22 km/h toward the Guangdong coast. The storm maintains super typhoon intensity with fierce winds and an extensive circulation.

According to current forecasts, Ragasa is expected to be closest to the Pearl River Estuary by the morning of 24 September. In preparation for potential impacts, APL Logistics (APLL) has implemented the following operational adjustments and contingency measures:

Operational Updates:

Taiwan

- The typhoon alert has been lifted as of 12:00 noon on 23 September.
- All ports and warehouses have resumed normal operations.

Guangdong Region (Hong Kong, Shenzhen & Huizhou)

Terminals

• Terminal gate operations in both Hong Kong and Shenzhen have been suspended as of 24:00 on 23 September.

Warehouses

- Hong Kong: APLL warehouse has been closed from 12:00 noon on 23 September until further notice.
- Shenzhen: APLL warehouses have been closed from 14:00 on 23 September until further notice.
- Huizhou: APLL warehouses will be closed at 18:00 on 23 September until further notice.

Offices

 APLL offices in both Hong Kong and Shenzhen have been closed from 12:00 noon on 23 September until further notice.



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Recovery & Contingency Plans:

- Monitoring: Continuous assessment of operational impacts with updates shared with carriers, truckers, vendors, and customers.
- Preparation: Expedited container loading where feasible to minimize delays.
- Negotiations: Coordination with carriers to secure AMS/ENS extensions if required.
- Additional Measures: Applications for late-come permissions will be submitted to ocean carriers should further disruptions occur.
- Customer Updates: Timely notifications will be provided for any shipment impacts.

We are closely monitoring the situation and will keep you informed of any further developments that may impact our services.

If you have any questions or concerns, please do not hesitate to contact your APL Logistics Account Manager or your local APL Logistics office.

Sincerely, APL Logistics